



Press Release

NebuLogic Geared up to Participate in ENGAGE311 2018, Tampa Florida

April 27th, 2018 | Texas, USA:

NebuLogic, a leading provider of the next generation SMART City 311 solutions is all geared up to participate in the [Engage311 2018](#), to be held on April 30th till May 2nd 2018 at Tampa, Florida.

Engage311 is a premier, annual educational three-day conference packed with learning and networking opportunities. The conference is an open platform for 311 municipal and customer service centers, who are successfully resolving and addressing current issues and common interests of the 311 and Utilities industry. Supervisory, managerial or director personnel attend ENGAGE311 with an objective to learn the best practices, share operational alternatives, and explore new products and solutions that can improve service delivery while enhancing their customer service center environment.

The event will present unmatched learning opportunities via a series of seminars and conclaves presented by key players of the industry. NebuLogic will participate as an [exhibitor at booth number 210](#), highlighting their advanced, comprehensive SaaS case management system which is built on the proven SMART™ (Secure, Modern, Adaptable, Responsive, Transactional) CRM framework.

Delivered numerous award winning SMART City 311 solutions across the nation

NebuLogic's award winning SMART™ City 311 CRM is designed to enable Omni channel engagement with customers and automate customer services, knowledge management, and business processes. The SMART™ City 311 CRM enables the City staff to perform their work effectively and efficiently, as well as, provide an effortless way for customers to obtain, inquire, or follow-up on city services.

With years of expertise in building SMART™ City 311 and Utilities solutions and being associated with the latest and best- in- class technology infrastructure, NebuLogic will be showcasing their customer success

stories and key takeaways from their comprehensive and robust service automation solution for 311 and Utilities customer service industry.

According to Nivas Nallanthi, CEO NebuLogic Technologies, “The sole purpose of establishing NebuLogic is to bring the advancements in the Information Technologies to the benefit of all citizens in the most efficient and economical fashion possible. We are true to our mission to achieve and maintain 100% deployment and customer satisfaction record.”

About NebuLogic

Established in 1995, NebuLogic Technologies is an ISO 9001:2015 Certified Information Technology Company headquartered in Plano Texas, USA.

NebuLogic is a leading global System Implementation and Integration Company that specializes in delivering comprehensive Service & Sales Automation CRM and CX solutions. NebuLogic is experienced in providing Enterprise class; Hosted and SaaS based solutions in various business verticals to customers worldwide.

NebuLogic has developed over two-hundred (200) value-add components for faster, efficient and economical solutions. NebuLogic services include but not limited to Definition to Deployment, User Training, Hosting, and Post-production Support and Maintenance services.

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